Key Quotes from King's Fund Publication

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Key Quotes from King's Fund Publication

1. There is the realization that the digital solutions could become too fragmented where systems do not work together. However, this is in contrast to the previously described situation where centralised decision-making means that local needs are not met. So there is a requirement for policy-makers to find a middle ground through interoperability which will act as the 'glue' the NHS requires to interconnect all the digital solutions which are currently flourishing.

   - "Centralised decision-making means that local needs are not met and fragmented decision-making means that too many digital solutions appear without the necessary interoperability to connect them all. Policy-makers must ensure a middle ground is found.

2. to promote uptake of health innovations, including by creating new 'test bed' sites for innovators.

   - "New simulation environments must be made available to that innovative solutions may be tested within the NHS systems"

3. Learning lessons: In England, learning can be taken from pioneering areas that have rolled out integrated records; areas that have been part of national programmes like the test beds; and other beacons of digital innovation. To take full advantage of the experiences of these frontrunners, a rolling programme of evaluation from NHS would be particularly valuable. It could contribute to our understanding of what works, where the real gains lie, and how to share learning between local areas.

   - "In England, lessons can be taken from trusts where EHRs have been rolled-out as well as trusts that have installed 'test beds'. Evaluation of these roll-outs must be completed to aid our understanding of the benefits and disadvantages of these programmes."

4. Consent: there is an opportunity to increase public understanding and acceptance of data sharing in the NHS. The recommendation for a simplified and standardised approach to enable people to opt out of their personal confidential data being used for purposes beyond their direct care is necessary but not sufficient on its own; patients also need to be clear on the purpose, practice and protections associated with data sharing – as does everyone working within the NHS.

- "Patients must be educated on why their data is important and how it will be utilized by the NHS. A standardized approach to this is required."

5. The Relationship between Patients and Digital Technologies: there are many apps and devices available to patients now whereby the NHS has the opportunity to learn from the relationship between the two as well as the data produced. The data produced can help providers better understand how patients can manage their conditions and promote a healthy lifestyle. In the longer term, the digitisation vision may expand to look at new ways of integrating individually generated data with health data stored by the NHS. However, a partnership between NHS England and the Tinder Foundation, which has trained more than 220,000 people, helping them to use online resources to contact their GP, manage medical conditions and choose services, with a particular focus on hard-to-reach communities has been particularly useful.

- "The vision of the NHS is to have personal data integrated into statutory stores because this data allows HCPs to learn more about people's health. The NHS England and Tinder Trust have trained more than 200,000 people to ensure people can use the digital services to ensure widespread digital inclusion."

6. Better aligned strategies: It is promising to see funding to support digitisation more closely linked to whole system transformation. This could help ensure that technology investments are aligned with the wider priorities of local systems. It is also noted that a number of places developing new models of care are integrating better use of data and technology into their work to transform the way care is delivered.

- "It is clear that the NHS is driving for transformational change from the inside-out through interoperability rather than installing several different digital products to the outside of the system."