Achieiving Sustainable Quality in Scotland's Healthcare a 2020 Vision

Ciarán Morrison

Document reference number	DHI+DDMMYY+doctype+000X *DHI080516S0004*
	o E = exploratory report o L = lab report o F = factory report o S = summary document o LR = literature review o RR = research report o MR = market research o MAP = mapping o V=video o O= other

Publication date	8/5/2016
Revision date	
Revision number	

Purpose of document	Summarisation of documents of high importance for the Business Case
Project detail (delete row if appropriate)	(project name, project owner(s), dates, organisation(s) involved)
Other detail (delete row if appropriate)	

Related projects	Names and doc reference numbers
Keywords	Healthcare; services; NHS; integration; Health; Social; Collaboration;

Name of Strategy:	**Achieving Sustainability Quality in Scotland's Healthcare A '20:20' Vision**
Date:	September 2011
URL:	http://www.nhshighland.scot.nhs.uk/Meetings/MidHighland/Documents/20.2%20%20%20%20Achieving%20Sustainable%20Quality%20in%20Scotland's%20Healthcare%20-%20A%20'20_20'%20Vision.pdf
Key words:	Healthcare, services, NHS, integration, Health, Social, Collaboration
Why does this strategy exist? (what's the problem/opportunity this stems from)	The driver for this strategy stems from the Cabinet Secretary for Health, Wellbeing and Cities narrative and vision for sustainable quality in the delivery of healthcare services across Scotland. The actions required are urgent in order to respond to the immediate challenges and the need to simultaneously protect and improve quality.
Summary:	The strategy for Achieving Sustainable Quality in Scotland's Healthcare sets out the vision the Scottish government has for Scotland by 2020. It details the key areas that NHS Scotland will focus on in the years leading up to then.
Key goals and means to achieve them:	The challenge is to continue to provide the high quality health service, this needs to be taken into account Scotland's Public Health Record, its changing demography and the economic environment. **The Vision** - The vision is that by 2020 everyone will be able to live longer healthier lives at home, or in a -homely setting. - There will be a healthcare system in place that integrates health and social care, focuses on prevention, anticipation and supported self-management. - Day case treatment will be the norm for hospital care that can't be provided in a community setting - Care will be person centered, in whatever setting, to the highest standard. - There will be a focus towards ensuring patients return home or to their community as soon as is appropriate, with minimal risk of re-admission

	Action Required • Develop a shared understanding with everyone involved in delivering healthcare services, this should set out what they can expect in terms of support, involvement and reward alongside their commitment to strong visible and effective engagement and leadership. • Develop a shared understanding with Scottish citizens which sets out what they should expect in terms of healthcare services. • Secure integrated working between health and social care, and more effective working with other agencies inside and outside the Third and Independent Sectors • Prioritisation of anticipatory care and preventive spend • Prioritisation of support for people to stay at home/in a homely setting for as long as is appropriate, avoid the need for unplanned or emergency admission wherever possible • Ensuring people are admitted to hospital only when it is not possible or appropriate to treat them in the community • Caring for people in the community and increasing procedures as day cases, with the intention to shift from acute to community-based care.
Expected outcomes:	The new approach will build upon recent improvements to develop a healthcare system that seamlessly integrates health and social care, high quality care will be provided in a homely setting when appropriate, and in the case of hospitalisation will have a focus towards day case treatment.
Key quotes:	• "We are already seeing real progress in terms of positive impacts for patients. For example: • Improvements in care for people with long term conditions have resulted in the avoidance in 2009/10 of over 125,000 bed days for people aged over 65.

	• Improvements in safety in our hospitals have resulted in a 7% reduction in hospital standardised mortality rates since 2007. • A reduction in the rates of Clostridium Difficile of over 70% since 2007." • "Over the next 10 years the proportion of over 75s in Scotland's population – who are the highest users of NHS services - will increase by over 25%. By 2033 the number of people over 75 is likely to have increased by almost 60%. There will be a continuing shift in the pattern of disease towards long-term conditions, particularly with growing numbers of older people with multiple conditions and complex needs such as dementia. Over the next 20 years demography alone could increase expenditure on health and social care by over 70%."
Parent/child document (of what)?	N/A