Developing research support services
mapping relationships

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Determine which objects influence
Here each supplier is a tool and
service provider

SERVICES

STAKEHOLDERS

Provider of services

Recipient of services

Provider of funds

Recipient of funds

Provider of information

Recipient of information
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Acts as either a provider or customer

Determining which helps to influence how each relationship is built and managed
PG Essentials
online course
Open Access Information Sessions

drop-ins and targeted liaison
Subscriptions Management

statistical analysis influencing collections
Information Literacy training

traditional services tailored for PhD students
RKES
Research and Knowledge Exchange Services
Library Acquisitions
Open Access Advocacy Librarian
RDMS Team

Research Data Management and Sharing
Faculty Staff
Academic Publishers