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Trust Lifecycle Management in Ad-hoc Collaborations

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# A Ubiquitous Computing Environment

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### The characteristics of the environment

- A plethora of computational entities with a need for collaboration
- Significant variation in the supporting infrastructure
- A highly changeable set of potential collaborators

### Ad-hoc collaborations become the norm

- Entities cannot rely on the availability of particular infrastructure
- Entities need to collaborate with little known or even unknown entities

### Entities need to decided who to collaborate with

- Collaborations are unavoidable and can be dangerous
  - Collaborations may have both costs and benefits
- Decisions need to be taken autonomously and despite the lack of complete information about potential collaborators

Pervasive and Global Computing

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# Trust in Ad-hoc Collaborations (1)

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- The human notion of trust seems appealing as a basis for entity decision making
  - Despite the difficulty in defining trust, certain characteristics are apparent and appealing
    - Trust is subjective in nature disposition
    - Trust is situation specific
    - Trust evolves over time in the light of experience
  - Trust propagation is a desirable property
- The goal is to use trust as the mechanism for managing the dangers/risks of collaboration
  - Trust conveys information about likely behaviour
  - Virtual anonymity: identity conveys little information about likely behaviour
  - Entity recognition as a superset of authentication



## Trust in Ad-hoc Collaborations (2)

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### Entity recognition versus authentication

Authentication Process (AP) Entity Recognition (ER)		
、 <i>、 、 、</i>	Entity Recognition (ER)	
A.1. Enrollment: generally in-		
volves an administrator or human		
intervention		
A.2. Triggering: e.g. someone	E.1. Triggering (passive and ac-	
clicks on a Web link to a resource	tive sense): mainly triggering (as	
that requires authentication to be in A.2), with the idea that		
downloaded recognizing entity can trigger i		
	self	
A.3. Detective work: the main	E.2. Detective work: to recog-	
task is to verify that the princi-	nize the entity to-be recognized	
pal's claimed identity is the peer's	using the negotiated and available	
	recognition scheme(s)	
	E.3. Retention (optional):	
	"preservation of the after ef-	
	fects of experience and learning	
	that makes recall or recognition	
	possible" [30]	
A.4. Action: the identification is	E.4. Action (optional): the out-	
subsequently used in some ways.	come of the recognition is subse-	
Actually, the claim of the iden-	quently used in some ways (loop	
tity may be done in steps 2 or 3	to E.1)	
depending on the authentication		
solution (loop to A.2)		



# Trust in Ad-hoc Collaborations (3)

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### Credential-based versus evidence-based trust management

- Implicit view of trust as delegation of privileges to trusted entities
  - Avoid the issues of what trust is made of, how it is formed
  - Very restricted view of trust evolution certificate revocation
- Explicit view of trust as likely entity behaviour on the basis of the history of past interactions

### Trust lifecycle management is key to a trust-based model for ad-hoc collaborations

- Need for explicit modelling of risk
- Need for a trust model supporting trust formation, evolution and propagation
- Need for a decision making process that relates the trust and risk models and incorporates entity recognition



## The SECURE Collaboration Model (1)

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### A trust model

- A trust domain with a trustworthiness and an information ordering
  - An "unknown" trust value representing lack of information
- A local trust policy that assigns trust to principals and may reference other principals

### A risk model

- Trust mediated actions with a set of possible outcomes
- Each outcome with an associated cost/benefit
- Risk as the likelihood of an outcome occurring combined with its associated cost

### The relationship between trust and risk

- Trust determines the likelihood of the outcomes
- Trustworthy principals make beneficial outcomes more likely
- Access right-based versus behaviour-based trust models



## The SECURE Collaboration Model (2)

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- Collaboration decision making
  - Collaboration request → Entity recognition → Entity trust assignment →
    Collaboration risk assessment → Collaboration policy application →
    Decision

### Trust evaluation

- The result of multiple interactions with the same entity
- Monitoring of collaboration  $\rightarrow$  Production of evidence about entity's behaviour  $\rightarrow$  Evidence processing  $\rightarrow$  Update entity's trust value

### Risk evaluation

- The result of multiple instances of similar interactions with different entities
- Monitoring of collaborations → Production of evidence about outcome costs → Evidence processing → Update outcome costs/benefits



## The SECURE Collaboration Model (3)

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### Evidence of entities' past behaviour

- Direct evidence results from a personal interaction with an entity observations
  - Unquestionable in nature, treated as fact
- Indirect evidence results from entities communicating their experiences from personal interactions with a particular entity to other entities – recommendations (trust values)
  - Subjective in nature, its value depends on the source
  - Trust in the recommender & recommendation adjustment

### Evidence processing

Evaluate evidence with respect to the current trust value  $\rightarrow$  Evolve the current trust value in accordance to the evidence evaluation

# The SECURE Collaboration Model (4)

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### Evidence evaluation in terms of Attraction

- Attraction is a measure of the effect evidence has to the current trust value
- The trust domain determines the direction of the attraction
  - In terms of trustworthiness can either be positive or negative
  - In terms of information can either be reinforcing or contradicting
- The risk domain determines the measure of the attraction
  - The more different the associated profiles of likely behaviour the stronger the attraction

### Trust value evolution

- In the form of a trust evolution or trust update function
- Encodes dispositional characteristics: trusting disposition & trust dynamics



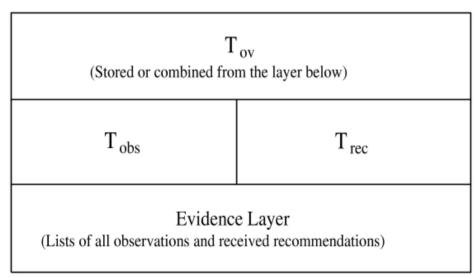
## The SECURE Collaboration Model (5)

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### Operational issues

- An architecture with the following component
  - Trust Lifecycle Manager
  - Collaboration Monitor
  - Evidence Gatherer
  - Evidence Store

### Trust Information Structure





## The SECURE Collaboration Model (6)

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### The formation of trust

- The "unknown" trust value
  - We always have an initial trust value
- References in local trust policies
- Recommendations
  - When using recommendations formation is the same to evolution with "unknown" as the current trust value
  - Approaches to evidence gathering
    - Initial list of recommenders, authorisation hints, ask neighbours for good recommenders, recommender brokers, broadcast



## Food for Thought

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### Context as a situational modifier of trust

- Who and what are already elements of the decision making process
- Explicit modelling of relationships between contexts are crucial
- Different aspects of trust
  - Keep in mind the need for trust propagation

### System trust

- Trust in the underlying infrastructure (e.g. recognition mechanism)
- Taking into account available (security) infrastructure

### The role of the user

Introducing user into the trust loop

## Trust and obscurity

- Security by obscurity should be avoided
- Openness of trust policies opens the possibility of trust scams

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## **Final Word**

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SECURE Secure Environments for Collaboration among Ubiquitous Roaming Entities



SECURE is an EU FET project (IST-2001-32486) http://secure.dsg.cs.tcd.ie



 iTrust is an EU FET working group on Trust Management in Dynamic Open Systems (IST-2001-34810) <u>http://www.itrust.uoc.gr</u>

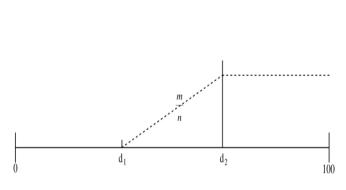


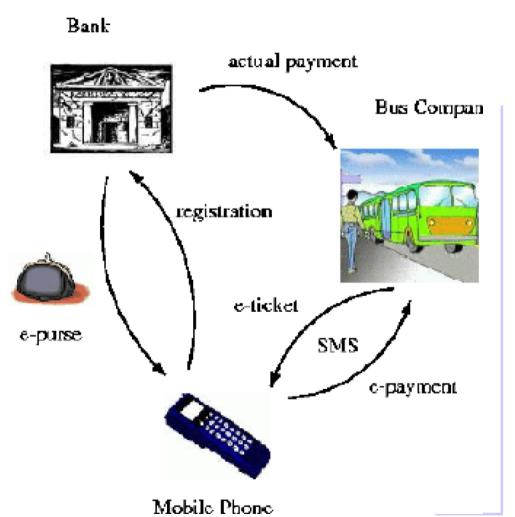
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## The e-purse scenario (1)

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- The focus is on the bus company – passenger interaction
- The trust values are intervals (d1, d2)
- The risk analysis







## The e-purse scenario (2)

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### Trust evolution in the light of observations

- Observation validity of e-cash
- Observations adjust the boundaries of the intervals
  - Valid e-cash ⇒ positive attraction
  - Invalid e-cash  $\Rightarrow$  negative attraction
  - Expected outcome (i.e. probability > 50%)  $\Rightarrow$  reinforcing
  - Unexpected outcome  $\Rightarrow$  contradicting

attraction direction	direction of boundary movement	interval size
positive, reinforcing	$\longrightarrow$	$m_1 > m_2$
positive, contradicting	$\longrightarrow$	$m_1 < m_2$
negative, reinforcing		$m_1 > m_2$
negative, contradicting		$m_1 < m_2$

- If the amount of money is less than d1 and the e-cash is valid we don't really change the trust value
  - We consider the level of positive and negative adjustment as dispositional parameters